

## Bulgaria Air Terms and prices for groups

### 1. Applicability:

- The offer is applicable to a **minimum of 6 passengers**
- All payments for group bookings shall be made by bank transfer;
- The tickets shall be issued by Bulgaria Air;

### 2. Deposit:

- **10 EUR** per seat;
- Deposit shall be paid within **3 days** of receiving the confirmed booking;
- The deposit paid is non-refundable, it is a guarantee of the group booking and shall be deducted upon payment of the full amount for the booked seats;
- If no payment is received within the stipulated deadline, the booking shall be cancelled;

### 3. Cancellation of bookings:

#### 3.1. Full cancellation:

- **For groups more than 20 seats:**
  - 100% of the booked seats can be cancelled **up to 45 days** before departure
- **For groups up to 20 seats (including):**
  - 100% of the booked seats can be cancelled **up to 30 days** before departure

The deposit paid is non-refundable, but it can be used as credit for a new group reservation.

#### 3.2. Partial cancellation—minimum number of seats remaining in a group booking— 6

- Up to 30% of the seats can be cancelled up to **17 days** before departure.

The deposit paid is non-refundable, but it can be used as credit for a new group reservation.

#### Condition for all groups:

In case of cancellation of seats outside the specified deadlines for full and partial cancellation, there is a penalty of **50 EUR** per seat that shall be applied.

**In the case of cancellation of seats after full payment is made and less than 10 days before departure**, only the unused airport taxes shall be refunded (the fuel charge is non-refundable).

#### 3.3. Relocation of seats /group booking:

- **Up to 30 days** before departure, booked seats can be moved to different dates or destination of Bulgaria Air **without penalty** within the same calendar year. A change of the offered group price is possible, depending on the availability on the flights and the travel period.

#### 4. Full payment:

- **16 days before departure- a document for full payment shall be sent by the airline**
- The total price of the booked seats (net fare + airport taxes and other fees due) should be paid **up to 14 days** before departure and the deposit paid shall be deducted.
- In case the payment is delayed for more than **3 days**, the booking shall be automatically cancelled; however, the amount of the net fare and the fuel charge for the group remain due.
- Travel agents having access to reservation systems are obliged to enter the names of the passengers **up to 3 days** before departure. The agents that do not have access shall send the passengers name list to Bulgaria Air Group Reservations Department in the following format: **1 SURNAME/NAME TITLE**

The airplane tickets shall be issued by the office of Bulgaria Air, **after full payment is received and the names of the passengers are provided.**

#### 5. Terms and conditions for changes:

- **Change of date/destination for Bulgaria Air direct flights** after ticket issuance or after departure is permitted **against a penalty of 50 EUR** per passenger and provided that there are available seats. The group price can be changed, depending on the load factor of the flight on the new date.
- Open return- not permitted;
- The net price and the Q surcharge/YQ tax are non-refundable after they are paid;
- **Name change:**
  - before ticket issuance – free of charge
  - after ticket issuance - against a penalty of **EUR 30 per passenger**
- **Ticket issuance fee (service fee):**
  - for groups **up to 20 passengers** (including): **total of EUR 20 for the whole group**
  - for groups **more than 20 passengers** – **EUR 1 per passenger**

#### 6. Bonus:

- **For every 20 seats - you get 1 ticket with payable only fuel charge and airport taxes.**