

## Bulgaria Air

### Terms and prices for groups

#### 1. Applicability:

- The offer is applicable to a **minimum of 10 passengers**
- All payments for group bookings for **international flights** shall be made by EMD (for IATA Agents) and bank transfer (for NON IATA Agents)
- All payments for group bookings- **domestic flights** (VAR, BOJ) shall be made by bank transfer;
- The tickets shall be issued by Bulgaria Air;

#### 2. Deposit:

- **10 EUR** per seat;
- The deposit is due within **3 days** of receiving the confirmed booking;
- The deposit paid is non-refundable, it is a guarantee of the group booking and shall be deducted upon payment of the full amount for the booked seats;
- If no payment is received within the stipulated deadline, the booking shall be cancelled;

#### 3. Cancellation of bookings:

##### 3.1. Full cancellation:

- **For groups more than 20 seats:**
  - 100% of the booked seats can be cancelled **up to 45 days** before departure
- **For groups up to 20 seats (including):**
  - 100% of the booked seats can be cancelled **up to 30 days** before departure

The deposit paid is non-refundable, but it can be used as credit for a new group reservation.

##### 3.2. Partial cancellation—minimum number of seats remaining in a group booking— 10

- Up to 30% of the seats can be cancelled up to **17 days** before departure.

The deposit paid is non-refundable, but it can be used as credit for a new group reservation.

#### Condition for all groups:

In case of cancellation of seats outside the specified deadlines for full and partial cancellation, there is a penalty of **50 EUR** per seat that shall be applied.

In the case of cancellation of seats after full payment is made and less than 10 days before departure, only the unused airport taxes shall be refunded (the fuel charge is non-refundable).

### 3.3. Relocation of seats /group booking:

- **Up to 30 days** before departure, booked seats can be moved to different dates or destination of Bulgaria Air **without penalty** within the same calendar year. A change of the offered group price is possible, depending on the availability on the flights and the travel period.

### 4. Full payment:

- The total price of the booked seats (net fare + airport taxes and other fees due) should be paid **up to 14 days** before departure and the deposit paid shall be deducted.
- In case the payment is delayed for more than **3 days**, the booking shall be automatically cancelled; however, the amount of the net fare and the fuel charge for the group remain due.
- Travel agents having access to reservation systems are obliged to enter the names of the passengers **up to 3 days** before departure. The agents that do not have access shall send the passengers name list to Bulgaria Air Group Reservations Department in the following format: **1 SURNAME/NAME TITLE**

The airplane tickets shall be issued by the office of Bulgaria Air, **after full payment is received and the names of the passengers are provided.**

### 5. Terms and conditions for changes:

- **Change of date/destination for Bulgaria Air direct flights** after ticket issuance or after departure is permitted **against a penalty of 50 EUR** per passenger and provided that there are available seats. The group price can be changed, depending on the load factor of the flight on the new date.
- Open return- not permitted;
- The net price and the Q surcharge/YQ tax are non-refundable after they are paid;
- **Name change:**
  - before ticket issuance – free of charge
  - after ticket issuance - against a penalty of **EUR 30 per passenger**
- **Ticket issuance fee (service fee):**
  - for groups **up to 20 passengers** (including): **total of EUR 20 for the whole group**
  - for groups **more than 20 passengers** – **EUR 1 per passenger**

### 6. Bonus:

- **For every 20 seats - you get 1 ticket with payable only fuel charge and airport taxes.**