

Bulgaria Air

Terms and prices for groups

1. Applicability:

- The offer is applicable to a **minimum of 10 passengers**, travelling together at least on one direction;
- Group price cannot be combined with other discounts;
- All payments for group bookings for **international flights** shall be made by EMD (for IATA Agents) and bank transfer (for NON IATA Agents);
- All payments for group bookings - **domestic flights** (VAR, BOJ) shall be made by bank transfer;
- The tickets shall be issued by Bulgaria Air.

2. Deposit:

- **20 EUR** per seat;
- The deposit is due within **3 working days** of receiving the confirmed booking;
- The deposit paid is non-refundable, it is a guarantee of the group booking, shall be deducted upon payment of the full amount for the booked seats and cannot be transferred to another group booking;
- If no payment is received within the stipulated deadline, the booking shall be cancelled.

3. Full payment:

- 16 days before departure - document for full payment will be sent or EMD should be issued by IATA Agencies;
- The total price of the booked seats (net fare + airport taxes and other fees due) should be paid **up to 14 days** before departure date and the deposit paid shall be deducted.
- In case the payment is delayed, the booking will be automatically cancelled; however, the amount of the net fare and the fuel charge for the group remain due.
- Travel agents having access to reservation systems are obliged to enter the names of the passengers **up to 3 working days** before departure. The agents that do not have access shall send the passengers name list to Bulgaria Air Group Reservations Department in the following format:
1 SURNAME/NAME TITLE

The airplane tickets shall be issued by the office of Bulgaria Air, **after full payment is received and the names of the passengers are provided.**

4. Cancellation of booking:

4.1. Partial cancellation - minimum number of seats remaining in a group booking: 10

The deposit paid is non-refundable and cannot be transferred to another group booking.

- Up to 20 days before date of departure - 20% of the seats can be cancelled without penalty with retention of the deposit paid. For cancellation of more than 20% of the seats - penalty of the deposit + 50 EUR per seat.
- From 20 to 14 days before departure seats can be cancelled with penalty of the deposit + 80 EUR per seat.
- From 14 days to day of departure*, after full payment only unused airport taxes can be refunded.
(the fuel charge is non-refundable).

4.2. Full cancellation:

The deposit paid is non-refundable and cannot be transferred to another group booking.

- 100% of the booked seats can be cancelled **up to 45 days** before date of departure* with retention of the deposit paid.
- 100% of the booked seats can be cancelled from **44 to 21 days** before the date of departure - 20% of the seats can be cancelled with retention of the deposit paid. For cancellation of more than 20% of the seats - penalty of the deposit + 50 EUR per seat.
- 100% of the booked seats can be cancelled from **20 to 14 days** before the date of departure with penalty of the deposit + 80 EUR per seat.
From 14 days to the date of departure, after full payment only unused airport taxes can be refunded (the fuel charge is non-refundable).

5. Terms and conditions for changes after ticketing:

- **Change of date for Bulgaria Air direct flights** after ticket issuance or after departure is permitted **against a penalty of 50 EUR** per passenger, if there are seats available. The group price can be different, depending on the load factor of the new flights.
- Open return - not permitted;

- Name change:

- before ticket issuance - free of charge;
- after ticket issuance - against a penalty of **EUR 50 per passenger**

- Service fee:

- for groups up to 20 passengers: **20EUR** for the whole group;
- for groups more than 21 passengers: **1EUR** per passenger.

6. Bonus:

- For every 40 seats - one ticket with payable only fuel charge and airport taxes.

**The date of departure does not count.*